



# **SOLID SURFACE DESIGNS, INCORPORATED**

## **FIFTEEN YEAR LIMITED WARRANTY**

### ***for Sealed Polished Granite Countertops***

#### **Warranty Guidelines**

Solid Surface Designs, Inc. (SSDI) warrants to the original registered owner (the "registered owner") of a polished granite countertop (the "countertop") that the countertop will be free from material integrity defects under normal conditions and use, this excludes but is not limited to naturally occurring stone characteristics such as fissures, pits, color variations, veining, mineral deposits, watermarks or other surface marks and the stability of mineral deposits which are not considered material defects under this warranty and will be resistant to stains cause by common food and beverages ("covered claims") and will not require sealing for a period of 15 years from the date of installation of the countertops (the "warranty period").

#### **Exclusions**

This warranty does not cover seam performance or appearance. This warranty does not cover damage that results from physical abuse including but not limited to chips caused by impacts, scratches, excessive heat, cracks caused by standing on or by placing heavy objects upon the countertop. This warranty does not cover stains caused by non food items or stains that result from improper care and maintenance including the use of chemicals or cleaning agents that either etch the surface or remove the sealant or by not immediately cleaning up spills (see product care and maintenance instructions). The warranty does not cover damage or injury caused in whole or in part by accident, fire, acts of vandalism, structural movement of the house, settling of cabinets or other underlying support(s), failure of design whether in architecture or engineering or any act of nature. Copies of the Care and Maintenance of Natural Stone Countertops are available upon request. This warranty does not cover commercial or exterior installations.

#### **Requirements**

To receive coverage under this limited warranty, the countertops must be owned by the registered owner; paid for in full, as evidence by a valid proof of purchase (the original receipt for the purchase of the countertop), fabricated and installed by SSDI and registered within 60 days of installation of the countertop. The owner of the countertops becomes a registered owner by completing the warranty registration form and mailing it to: Warranty Registration, Solid Surface Designs, Inc., 233 Lambeth Rd., Billings, MO 65610 or faxing it to (417)258-2799 or completing the warranty registration online at [solidsurfacedesigns.net](http://solidsurfacedesigns.net).

#### **Remedies**

Solid Surface Designs, Inc. will clean the stained area and remove the food borne stain with an approved poultice and reseal the treated area. The resealed area will be covered under the warranty for the balance of the original warranty period. If SSDI is unable to remove the stain SSDI will fabricate and install a new countertop section to replace only the countertop section that is stained. Natural granite varies from piece to piece and SSDI makes no assurance to the registered Owner that any such replacement granite will match the original countertop installed in the Registered Owner's home.

This limited warranty gives the Purchaser specific legal rights, but the Registered Owner may also have other rights which vary from state to state depending on the state in which the Registered Owner lives.