



LG Solid Source, LLC

LIMITED WARRANTY

Congratulations on your new purchase of LG HI-MACS® solid surface product. LG Solid Source expressly warrants that it will repair or replace this product, free of charge, if it fails due to any manufacturing defect during the first 15 years (excludes the Expressions sink line which carries a 10 year warranty) after initial installation. The warranty covers all LG HI-MACS® products, including sheet goods, sinks and lavatory bowls.

The warranty shall not apply to damage caused by:

1. Failure to follow procedures recommended in the Fabrication Guide Book for transportation, storage, handling, fabrication, or maintenance;
2. Physical abuse, accidents or misuse;
3. Exposure to excessive heat;
4. Faulty or improper installation, including seams.

This warranty is extended to the original purchaser and may be transferred or assigned. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. If transferred, a new warranty registration must be submitted with proof of the original warranty. The new warranty will be valid for the remaining time since the original purchase.

LG Solid Source's obligation is limited solely to the repair or replacement of the products purchased hereunder, including reasonable and necessary labor charges. No other expressed or implied warranties of merchantability or fitness for a particular purpose are made by this warranty except for those expressly provided herein. Under no circumstances shall LG Solid Source be liable for any loss or damage arising from the purchase, use or inability to use this product, or for any special, indirect, incidental or consequential damages.

This warranty entitles the purchaser to specific legal rights. Other rights may also be available, which may vary from state to state. Some states do not permit the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

To obtain service under this warranty, please contact the source from which you purchased your LG HI-MACS® product. If the problem is not handled to your satisfaction, please contact our representative directly by writing or calling:

LG Solid Source, L.L.C.
 8009 W. Olive, Peoria, Arizona 85345
Phone: (866) LG HI-MACS
 www.lghi-macs.com

Please include your name, address, a description of the problem, and the phrase "LG HI-MACS® solid surfacing material, 15 year limited warranty", or "10 year limited warranty" for Expression sinks, in all correspondence. We will respond to all inquiries within 30 days.

WARRANTY REGISTRATION

To register your LG HI-MACS® fill out this warranty card and mail or go to www.lghi-macs.com/warranty-card.html

Name _____

Address _____

City _____ State _____ Zip _____

Phone (____) _____

Email _____

Overall cost of your remodeling project _____

LG HI-MACS® Solid Surface used for (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> Kitchen Countertop | <input type="checkbox"/> Vanity Countertop |
| <input type="checkbox"/> Bath Tub Surround/Deck | <input type="checkbox"/> Wet Bar Countertop |
| <input type="checkbox"/> Shower Wall | <input type="checkbox"/> Other (explain below) |
| <input type="checkbox"/> Serving Counters | |

Other: _____

Which sink did you purchase?

- | | |
|---------------------------------------|--------------------------------------|
| LG HI-MACS® | |
| <input type="checkbox"/> Kitchen Sink | <input type="checkbox"/> Vanity Sink |
| Expressions | |
| <input type="checkbox"/> Kitchen Sink | <input type="checkbox"/> Vanity Sink |

How did you hear about LG HI-MACS®?

- Advertising Website Dealer Other

LG HI-MACS® Dealer/Builder

Fabricator/Installer

Address _____

City _____ State _____ Zip _____

Phone (____) _____

Email _____

Date of Installation _____



CARE AND CLEANING

LG HI-MACS solid surfaces are stain-resistant, finished component products ideal for countertops, vanities, and other surfaces subject to the hazards of moisture and heavy wear. Even the most pristine areas won't succumb to coffee, ink or other stains. Because our product is made tough, it survives everything from careless pairing knives to busy life-styles. No special cleaning products are needed to keep our LG HI-MACS solid surface looking beautiful day in and day out.

While LG HI-MACS solid surfaces are extremely tough and durable, like any other fine material it can be damaged if abused or mistreated. Reviewing these care and cleaning instructions can assist you in understanding how easy it is to care for your new LG HI-MACS surface and how you can prevent more severe damage that may require special repairs. With a little knowledge, you can enjoy the elegance and beauty of LG HI-MACS for years to come.

NORMAL CLEANING: LG HI-MACS surfaces are non-porous so they can be wiped clean with a damp cloth or sponge and mild detergents or general purpose cleaners such as Mr. Clean®. If you have a matte finish, abrasive cleaners like Ajax® or Comet® may also be used. Periodically it may also be helpful to go over the entire surface in a circular motion with an abrasive cleaner or wet Scotch Brite® pad to maintain a uniform appearance.

SIMPLE PRECAUTIONS: Do not place hot pans directly from the burner or oven on the LG HI-MACS surface. Even though LG HI-MACS can withstand sustained temperatures up to 225° F., prolonged or extreme heat could cause yellowing. A trivet should always be used under heated appliances, such as crock pots, electric frying pans, etc. Although minor cuts and scratches in LG HI-MACS can be repaired, deep cuts will require the services of a professional. Strong acids such as those found in drain cleaners, toilet bowl and oven cleaners should be used cautiously around LG HI-MACS. If these items are accidentally spilled, wipe them up at once. Some of these items, when left on the surface, may cause whitening, which can be difficult to remove.

SPILLS AND STAINS: While most everyday spills can be removed with the cleaning techniques listed, some troublesome spills and stains such as food dye, tea and fruit drinks may require more aggressive cleaning. These items can be removed with full strength bleach followed by general cleaner flushed with water. Note: Bleach should only come in contact with the surface for two to five minutes. On a factory matte finish, if you prefer, you can scrub with an abrasive cleaner. Even nail polish can be removed from LG HI-MACS with nail polish remover or an abrasive cleaner.

CIGARETTES: While LG HI-MACS will not burn, should a lighted cigarette accidentally come in contact with the surface it could leave a nicotine stain or scorch mark. Either of these can be removed by cleaning with an abrasive cleaner or buffing in a circular motion with a Scotch Brite® pad.

PLACE
STAMP
HERE



LG HI-MACS®
Acrylic Solid Surface



LG Solid Source, LLC

8009 West Olive
Peoria, Arizona 85345
Phone: (866) LG HI-MACS
Fax: (623) 776-3081
www.lghi-macs.com